

Connecting Your Niio Player to the Property's Guest Network

Please use the directions below to provide the Niio player with a sustained connection to your property's Guest network. While Wired connectivity is the preferred approach, connecting over Wi-Fi remains a viable option if your location meets current signal strength standards and the bandwidth requirements contained within this guide are adhered to:

First connect the player to a display and power the player as in steps 1-3 on the Quick start guide you have received.

Option 1: Whitelist the Niio MAC address

Your Network Administrators can whitelist the Niio player's MAC address to allow a constant connection to the network without the need to proceed through the log-in page.

Wired Connection:

- 1. Follow steps 1-3 on the Quick start guide.
- 2. Connect a LAN cable to the player.
- 3. Use the Ethernet MAC address to whitelist the player. The MAC address is written on the back of the Niio player on a silver barcode sticker (the left sticker).
- 4. Once complete, a wired connection will automatically be established.

Wireless Connection:

- 1. Follow steps 1-3 on the Quick start guide.
- 2. Make sure the Antenna is connected to the player.
- 3. Connect a USB mouse to the player.
- 4. After the player is connected to power and playing Art, drag the side menu with the mouse while pressing from the left side of the screen to the right. A hidden side menu will open.
- 5. Click on the top of the menu on the "No internet connectivity" line.
- 6. Turn on the Wi-Fi.
- 7. Click on the icon of 3 dots on the top right of the screen and choose 'Advanced. The MAC address will appear on the screen.



- 8. Whitelist the player.
- 9. Click back from the 'Advanced Wi-Fi' screen.
- 10. Choose the correct Wi-Fi network and connect.
- 11. When connected click 'Next' on the bottom right side of the screen.
- 12. Continue to Step 5 on the Quick start guide.

Option 2: Add to a separate VLAN on the Guest Network

For wireless connections, you may opt to create or add to an existing separate VLAN on the guest network. This must be a hidden SSID with WPA2 encryption where you will be able to manually connect to the VLAN by following the steps below:

- Follow steps 1-3 on the Quick start guide.
- Make sure the Antenna is connected to the player.
- Connect a USB mouse to the player.
- After the player is connected to power and playing Art, drag to open the side menu with the mouse: while pressing the mouse drag from the left side of the screen to the right. A hidden side menu will open.
- Click on the top of the menu on the "No internet connectivity" line.
- Turn on the wifi.
- Click on the icon of 3 dots on the top right of the screen and choose 'Add network'. Add the requested network.
- When connected click 'Next' on the bottom right side of the screen.

Option 3: Marriott GPNS Compliant Properties Only – Wired Only

If your property is currently compliant with Marriott's Global Property Network Standards, please work with your LSP (LAN Service Provider) to connect the player to VLAN 832 with addressing of 192.168.41.0/24. For this case, you will need to request that the LSP provides DHCP services for this VLAN.